

Broadband Cell, Corporate Office  
211, Bharat Sanchar Bhavan, Janpath  
New Delhi: 110001  
Ph: 23734094 Fax: 23734284



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**IndiaBroadband<sup>2007</sup>**  
*Linking India* >>

---

**No:** 64-17/09-Broadband

**Dt:** 17-03-09

---

To  
All Heads of Telecom Circles/Telecom Districts.  
BSNL.

---

**Sub:** Broadband connectivity to Rural /Remote Exchanges under USOF agreement-  
regarding

**Ref:** [1] BSNL CO No 64-17/09- broadband dated 02-02-2009  
[2] AGM(Comml) CO No.111-4/09- Comml dated 3-02-2009  
[3] DGM(BS) CO No 64-23/09- BB/ Part dated 23-02-2009

Following are the clarification to certain queries received from some telecom circles on the above subject.

**Q. 1. Whether front loaded subsidy can be claimed for all connections provided after 20-01-2009 in any plan or it is necessary to provide broadband connection in special USOF subsidized plans only?**

**Ans.** Subsidy can be claimed for connections provided after 20-01-2009 in any plan.

**Q. 2. As per agreement clause 14.7 (part ii) and 14.6 however, it is clarified that any plan can be offered to the customer after intimating the Administrator USOF. A clarification in this regard from the Administrator USOF to CCA is also necessary as more than 1500 broadband connections have been provided in Gujarat circle alone from specified DSLAMs in other plans for which we intend to claim subsidy.**

**Ans.** As per the agreement, subsidy can be claimed for net 31 broadband connections per DSLAM given from 20-01-2009. These connections may be given in any of the plans including subsidized USO Plans,

**Q 3. Please also clarify the treatment to broadband connections provided before 20-01-2009:**

**a. Disconnections in these connections will have any bearing on net additions subsequent to 20-01-2009.**

**Ans. a.** Yes please since subsidy can be claimed only on the net addition of connections subsequent to 20-01-2009.

**b. Whether plan change to these connections is allowed to special plans.**

**Ans. b.** Yes please.

**Q 4. Some of the exchanges mentioned in the list are actually the WLL BTS locations and some rural exchanges are left which were earlier covered from urban DSLAMs equipments received. Can we recommend for change of locations.**

**Ans.** No please.

**Q. 5. Some of rural exchanges have Broadband equipment from Project 2.2 and Multiplay. Whether the customers from these exchanges can be given rural tariff plan and can be claimed for subsidy.**

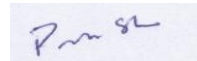
**Ans.** The rural tariff plan is applicable to all customers served by rural exchanges. As such, customers have freedom to migrate from one plan to another at any time. However, as per the agreement, subsidy can be claimed for net 31 broadband connections per DSLAM given from 20-01-2009.

**Q 6. As per BSNL CO letter, tariff plan can be offered to only 31 connections in such case it is suggested that though the subsidy can be claimed for first 31 customers, however, circle may be allowed to offer tariff plan to all customers to avoid customer's complaints.**

Ans. Yes please.

**Q. 7. In case if there are more than 31 customers and if one of the customer against whom subsidy is claimed disconnects the broadband connection, then whether 32<sup>nd</sup> customer can be included for such subsidy and if yes, then for much period.**

Ans. As per the agreement, subsidy can be claimed for net 31 broadband connections, given from 20-01-2009. Equated annual Subsidy payable quarterly can be claimed up to a maximum period of 2 years from the date of installation or till the validity of the agreement whichever is earlier.



(P.K. Shah)

DGM (Broadband Services)

Copy to:

1. Dir(Plg & NS) for information pl.
2. GM(BB).